

Landhaus
Biewald

HOTEL- RESTAURANTS - CATERING

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Family Raub and the whole team of
Landhaus Biewald welcome you

A warm welcome.

We would like to offer you a pleasant, relaxing and varied stay
at Landhaus Biewald. So that you can find your way around
our hotel right away, we have put together some information
for you here, sorted alphabetically.

Do you have any questions or requests? We are happy to assist
you with advice and support.

We wish you a great stay

Departure

On the day of departure we ask you to vacate your room by 10:00 a.m. and return the room key to the reception. Thank you very much.

Late departure is possible with advance notice for a fee of 10,00 €.

Allergy sufferers

Please notify the front desk if you need special beds, bedding, or rely on certain foods.

Pharmacy

The nearest pharmacy is located in the neighboring village of Groß Schneen, Landstraße 4.

Doctor

An up-to-date list of physicians, including an emergency service list, is posted at the reception desk. If you do not feel well, please notify the reception desk immediately. Extension: 11

Elevators

There is an elevator in the hotel. Please do not use elevator in case of fire for safety reasons.

Baby crib

We are happy to provide you with a baby crib for a usage fee of 10,00 €/day.

Bathrobe

Sunbeds in the room ready for you.

Bathroom stool

If you wish a bathroom stool, please contact us at the reception.

Station

The Friedland train station is about 400m away.

Bar

Our cozy hotel bar invites daily from 17:00 to linger or for a drink in between.

"Please do not disturb"

Please hang your "Do Not Disturb" sign on the outside of the door to avoid disturbance by our housekeeping or technology staff

Bed linen change

Upon request, we are happy to perform a daily change of bed linen. Please contact the reception for this under 11

Comforter

In the closet you will find a woolen blanket. If you wish another blanket free of charge, please inform our reception by phone at 11.

Ironing board and iron

Please report to the reception desk.

Ironing service

Please report to the reception or housekeeping. You will receive the ironed linen back within one day.

Café terrace

When the weather is nice, our café terrace is open from 11:30 to 22:00. At noon and in the evening you can choose delicacies from our menu, in the afternoon we serve homemade tart or tarte flambée.

Check in

From 14:00

Check out

10:00

Late check out

To 12:00

Dry cleaning

There are laundry bags in your closet for the laundry to be dropped off at the reception. Please fill out the enclosed list carefully and hand it in with the laundry. Please refer to the list for prices.

If you drop off your laundry at the reception by 09:00 on weekdays, you will receive it back one day later during the day. On weekends and holidays on request. The hotel is not responsible for shrinkage, discoloration or in case of lack of color fastness of the items.

Electric cars

For hotel guests who stay with us and have arrived by e-car, an e-charging station is available in our courtyard. Our reception team will gladly reserve this parking space for you for 10,00€/day.

Bike rental

Would you like to make a trip with bicycles? We will be happy to provide you with men's or women's bikes. We charge a rental fee of 15,00€/bike/day. For our e-bikes we charge a rental fee of 35,00€/bike/day. The use of the bikes is explicitly at your own risk. Please report to the reception one day in advance.

Fax

Faxes are processed by our reception staff. Incoming and outgoing faxes are charged at €0.10/page.

Television

We own a modern SAT converter system as well as TV sets in mint condition. Our equipment can receive the 21 programmed channels. It is possible that you will find TV programs on a different channel than at home. We kindly ask you not to change the TV settings. All available channels are programmed.

- | | |
|-----------------|--------------------|
| 1 - ARD | 12 - WDR HD |
| 2 - ZDF | 13 - NDR |
| 3 - RTL | 14 - BR Television |
| 4 - SAT 1 | 15 - SIXX |
| 5 - VOX | 16 - SAT 1 Gold |
| 6 - Pro 7 | 17 - Pro7 MAXX |
| 7 - RTL2 | 18 - kabel eins |
| 8 - Arte HD | 19 - TELE 5 |
| 9 - ServusTV HD | 20 - SPORT1 |
| 10 - kabel eins | 21 - Eurosport |
| 11 - Super RTL | |

Festivities

For special occasions we will be happy to put together menu and buffet suggestions. We design every celebration, whether small or large and according to your wishes. Let Mr. or Mrs. Raub advise you.

Escape routes

In each room there is a plan of the escape routes in case of fire. Please look carefully at the escape routes, never use the elevator in the event of an accident. In-house emergency number / reception: 11

Photocopy

At our reception we will be happy to do copying work for you for a small fee of € 0.10 per page.

Questionnaire - Your opinion is important to us

Are you satisfied, what can we do better? We kindly ask you to tell us your opinion on the attached questionnaire. You can drop the completed questionnaire in the mailbox in the foyer or hand it in at the reception desk. Rest assured, we take your suggestions seriously. Thank you very much.

Free time

In our foyer we keep various flyers and brochures with information about Friedland. Among them you will find numerous sports offers and event tips. ➔ Bicycles for ladies and gentlemen can be rented in the house.

Breakfast

You can expect a rich breakfast in the restaurant "Zur Tränke" from 06:30 to 10:30.

Garage

You are welcome to rent a garage parking space for 25,00 €/day. Please contact our reception for this.

Money and valuables

For insurance reasons, we kindly ask you not to leave any valuables, jewelry or money open in your room or vehicle. We cannot be held liable for lost valuables in your room. Please use the safe in your room.

Luggage service

We will be happy to transport your luggage to your room or back to your car. Please contact our reception on 11.

Of course you can leave your luggage in our luggage room after check out. Please contact us.

Drinks

The mineral water in the room is for your free enjoyment. Other drinks can be taken from your minibar or ordered from room service.

Hair dryer

You will find a hairdryer in the bathroom.

Pets

Your housebroken pets are welcome in the main house. We charge 15,00€/per day and pet.

Front door key

Please take with you if you want to leave or return to the hotel later than 22:00 in the evening. For security reasons, we may point out that the loss of the room key must be reported immediately. In case of loss we have to charge our expenses for a new entrance door and room cylinder in the amount of approx. 250,00 € per cylinder.

Slippers / Slippers

Lying ready for you in your room.

Hygiene articles

See ➔ Toiletries

International socket adapter on request

Receive at our reception

Internet - WLAN

You can get W-LAN free of charge at our hotel. You can get the access code at the reception. At the desk you will find a LAN socket. You are welcome to borrow a LAN cable at our reception.

Ticket sales

You will find numerous event tips in the foyer. Would you like us to get tickets for events in Göttingen or the surrounding area for you? The reception desk will be happy to take your requests.

Pillow

You want additional pillows? Let our housekeeper know!

Pillow selection

We have a selection of different pillows ready. If you are interested, please call our reception at 11.

Credit cards

Besides EC card payment we accept American Express, Diners Club, VISA, EURO or MASTERCARD.

Chargers / adapters on request

Receive at our reception

Minibar

Drinks can be found in the minibar in the closet along with the price list. Please report your consumption to the reception on the day of departure.

Sewing service

Button off? - No problem. A call to our reception on 11 is all it takes. We take care of small repairs immediately. Larger repairs we are happy to leave in the hands of professionals.

Needle and thread

Sunbeds in the room ready for you.

Non-smoking room

We ask you not to smoke in the rooms. Your next tenants and we will thank you.

Parking spaces

The parking spaces next to our house are available free of charge. You are welcome to book a garage parking space at our reception for 25,00 €/day. The use of the parking spaces around the house is free of charge. You are welcome to book your parking space in the courtyard at the reception for 15,00 €/day.

Parking at the e-charging station also costs 30.00 €/day (15.00 parking + 15.00 charging).

Mail

Your incoming mail will be placed in your room during the day. Paper and postcards are ready for you in your room. You can hand in your outgoing mail at the reception desk. Here you will also receive the appropriate stamp for your mail.

Quality

We are classified with 4 stars/4 stars superior according to the German Hotel and Inn Classification and always strive to meet the given standards and fulfill the wishes of our guests. If a service is not to your satisfaction, we ask for notification at the reception.

Smoking

We kindly ask for your understanding that out of consideration for following guests smoking is not allowed in the hotel rooms.

Smoke detector

Our hotel rooms and hotel corridors have been equipped with smoke detectors. If the smoke detectors give ALARM, please report it to us immediately.

Umbrellas

At the reception you can borrow umbrellas free of charge. In the interest of the other guests, we ask you to return the umbrellas after use and ask for your understanding that we will charge you € 15.00 for the loss.

Restaurant

Our restaurant "Zur Tränke" with German and international cuisine is open for you month to Sunday from 11:30 to 14:30 & 17:30 22:00.

The gourmet restaurant "Genießer Stube" is open for you from Tuesday to Saturday from 12:00 to 14:30 & 18:00 to 22:00.

You are welcome to reserve a table in one of our restaurants, please select 11 for your telephone reservation. Please note that the reservation for the Genießer Stube is subject to availability but must be made no later than 14:00 for the current day.

Reception

We are here for you from 6:30 to 23:00.

Room service

Various cold and hot beverages as well as a selection of dishes can be taken from the room service menu on display and ordered to your room between 12:00 and 22:00. We will also be happy to reserve breakfast for you in your room between 8:00 and 10:00.

For room service we charge a surcharge of 5,00 € per order.

Safe

You will find the room safe together with the operating instructions in the closet.

Shoe shine service

If you need a special cleaning of your shoes, please contact our reception by phone at 11.

Shoe shine utensils

Is ready for you in the room.

Shuttle service

Would you like to go to the train station? Would you like to be taken to a special place or sight? We will gladly call a cab for you. We will pass on the costs incurred here. Please contact the reception one day in advance.

Games

At our reception we keep a collection of games. Please return the games completely after use so that the next guests can also enjoy them.

Conference

A detailed conference folder is available for you at the reception. We will also be happy to advise you in detail. Please contact our reservations department, which can be reached by telephone via the reception on 11.

Cab

Your advance order will be gladly accepted by the reception.

Phone

Our phone number is 05504 - 93500, for an outside line please dial "0".

Our house has a modern telephone system. For security reasons, it is not possible to be called directly in the room.

We will take your call at the reception and will gladly connect you to your room. If you tell your caller your room number, then we can put you through at short notice.

Dates

We are happy to help you with appointments, such as doctor, massage, pedicure, manicure, cosmetics, tennis, bowling, golf, miniature golf, bus trips, theater, wine tasting with cellar tour, etc.

Toiletries

Have you forgotten your comb, toothbrush or other hygiene items? No problem. Our reception has all these items ready for you.

TV set

See → TV



Events

We are also happy to arrange ➔ festivities and ➔ meetings for you. Please contact our reservation department through the reception.

Wake up

Our reception will also be happy to receive your wake-up call request by phone at 11.

Washing and ironing of guest linen

There are laundry bags in your closet for the laundry to be dropped off at the reception. Please fill out the enclosed list carefully and hand it in with the laundry. Please refer to the list for prices.

If you leave your laundry at the reception by 09:00 on weekdays, it will be back in your room ready by 18:00. On weekends and holidays on request. The hotel is not responsible for shrinkage, discoloration or in case of lack of color fastness of the items.

Linen change

Daily change of towels? Please put the towels on the bathroom floor.
Daily change of bed linen? Please contact us.

Newspapers and magazines

A selection of magazines and daily newspapers is available for you free of charge in the foyer.

Extra blanket on request

Do you need another blanket, then look in your closet or talk to us.

Extra pillow on request

If you need another blanket, check your closet or report to the front desk.